# Encore+ User Guide

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Introduction

Features

Thank you for purchasing the Grace Digital Encore+. Your Encore+ comes with everything you need to enjoy music in your home.

- Easy network set up wizard to connect to a wired or wireless network
- Large color display to show station and album artwork
- Powerful full room sound with equalizer settings
- Set multiple alarms, sleep, and snooze timers on the integrated clock
- Save up to 10 favorite presets
- Use Wi-Fi 802.11a/b/g/n/ac on 2.4 or 5 ghz networks with WEP and WPA / WPA2 support
- Integrated internet radio services
- Chromecast built-in for audio: listen to 100’s of apps
- Bluetooth to stream any audio service not already provided
- Aux in for a wired connection to an audio device
- UPnP media player to play your saved music on your computer
- Multi-room audio via Chromecast built-in or Grace multi-room to stream aux in, UPnP, Bluetooth audio to every room of your house

Safety and Care Information

**IMPORTANT!** Always read and understand all the instructions to avoid injury to yourself and/or damage to your device. Grace Digital disclaims all responsibility for damage from data loss due to breakdown, repair, or other causes.

- Do not expose to extreme temperatures (above 140°F or below -4°F, or above 60°C or below -20°C).
- Do not expose to moisture. Do not use device near or in water.
- Do not let any foreign matter spill into device.
- Do not store in dusty areas.
- Do not expose to chemicals such as benzene and thinners. Do not use liquid or aerosol cleaners. Clean with a soft damp cloth only.
- Do not expose to direct sunlight for a prolonged period of time, and do not expose to fire, flame, or other heat sources.
- Do not try to disassemble and/or repair device yourself.
- Do not drop your device or subject it to severe impact.
- Do not place heavy objects on device.
- Do not subject device to excessive pressure.
- If the screen is damaged, do not touch the liquid crystal fluid.
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- Do not expose to direct sunlight for a prolonged period of time, and do not expose to fire, flame, or other heat sources.
- Do not try to disassemble and/or repair device yourself.
- Do not drop your device or subject it to severe impact.
- Do not place heavy objects on device.
- Do not subject device to excessive pressure.
- If the screen is damaged, do not touch the liquid crystal fluid.
• Opening the case may result in electric shock.
• Make sure that you insert the plug all the way into the outlet.
• Do not touch the device with wet hands.
• Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
• Do not defeat the safety purpose of the polarized or grounding type plug. A polarized plug has two blades with one wider than the other. When the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
• Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
• This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.
• This device should be unplugged from the AC outlet during a thunder and lightning storm, and when the device will not be used for an extended period of time.
• Use the power plug to disconnect the device from the power source. To begin using the device again, reconnect it to an AC outlet.
• Connect the device to an easily accessible AC outlet, so that the device can be quickly disconnected, if necessary.
What’s in the Box?

Encore+

2x 2.4Ghz 5Ghz Dual Band Wi-Fi Antennas

AC Power Adapter  Remote Control

2x Remote Batteries
Introduction

Encore+ Controls

**Tune Knob** (Multifunction)
Turning the knob in a menu or user input screen scrolls through and highlights menus and choices; pressing the knob in a menu or user input screen selects the highlighted item.

**Action Panel Button/Now Playing**
While at the Now Playing screen, press to learn more about the channel, show, or artist, and for additional selection options, for example, customizing a SiriusXM channel (MyMix).

**Volume / Mute Knob**
Turn to adjust the volume; press down to mute and un-mute audio.

**P1 - P10 Number Buttons**
Press to tune to a favorite station; press and hold to set the current station as a favorite.

**Power/Standby Button**
Press to turn On/Standby.

**Sleep / Snooze Button**
During an alarm press to snooze the alarm for 10 minutes or set snooze time; at the Now Playing screen press to set the sleep timer.

**Display Screen**

**Headphone Connection**

**Context Sensitive Buttons**
These buttons change their functions according to the context. Press to select the function shown on the display screen that matches the appropriate colored Context Sensitive Button.

**Home Button**
Press to toggle between the Home Menu / Now Playing Screen.

**BACK Button**
Press to return to the previously displayed screen.

**Power Connection**

**USB Connection**
For external wired Ethernet Adapter, USB thumb drive, or USB hard drive, sold separately.

**Aux In Connections**

**RCA Line Out Connections**

**2 Standard SMA Female Coax Wi-Fi Antenna Connectors**

**Front View**

**Back View**
Remote Control

- **Power/Standby Button**: Press to turn On/Standby.
- **EQ, Alarm, Sleep, Snooze**: Select Button
- **Home Button**: Press to display the Home screen.
- **Back Button**: Press to return back to the previous display screen.
- **1-10 Number Buttons**: Press to tune to a favorite station; press and hold to set the current station as a favorite.
- **Battery Replacement**: The Remote Control uses two AAA batteries.
- **Mute Button**: Press to silence the audio.
- **Play/Pause Button**: Press to pause or resume playing. (Limited Support)
- **Vol+/Vol- Buttons**: Press to increase or decrease the audio volume.
- **Arrow Buttons**: Press in a menu or user input screen to scroll through and highlight menu items and choices.
- **Select Button**: Press to select highlighted items.
- **Aux in Button**: Select Aux in as audio source.
- **Bluetooth Button**: Select Bluetooth as audio source.
Connect to a Wireless Network

The easiest way to connect to a wireless network is to have the Encore+ scan for wireless networks, and then choose your wireless network from the list of wireless networks. The Encore+ will automatically display the strongest Wi-Fi network at the top of the list.

However, if your wireless network name (SSID) is hidden, or if your network is DHCP disabled, you’ll have to manually enter the network settings. Refer to “Manually Connecting to a Wireless Network” on page 11.

Turning the **Tune Knob** scrolls through menus and lists to highlight items, and pressing the **Tune Knob** selects a highlighted item.

### Easy Connection to a Wireless Network

1. Plug the AC Power Adapter into an AC outlet, and plug the power plug into the connector on the rear of the Encore+. Press the **Power Button** if the Encore+ does not automatically turn on.

2. If the Encore+ has not previously connected to a wireless network, the Encore+ will display the Network Wizard screen, with Wireless highlighted. Press the **Tune Knob**.

   Otherwise, press the **Home Button**, turn the **Tune Knob** to highlight Setup and press the **Tune Knob** to select. Turn the **Tune Knob** to highlight Network Wizard and press **Tune Knob** to select. Wireless will be highlighted; press **Tune Knob** to select.

3. At the Wireless screen, Scan will be highlighted. Press the **Tune Knob** to select.

4. Wait while the Encore+ scans for wireless networks and then select your wireless network from the list. Turn the **Tune Knob** to highlight your wireless network and then press the **Tune Knob** to select.

5. The Encore+ will attempt to connect to the wireless network. If you chose a network that requires a password, you will be prompted to enter the network password. Password will be highlighted. Press the **Tune Knob** to begin entering the password. Otherwise, the Encore+ will attempt to connect to the wireless network.

6. To enter the network password, turn the **Tune Knob** to highlight each character of the password and press the **Tune Knob** to select the character. Then enter the next character and continue until you have finished entering the password. If you make an error, press the **Delete Button** (the Gray Context Sensitive Button on the top of the radio) to erase the character. When you have completed entering the network password, press the **Enter Button** (the Mint Context Sensitive Button on the top of the radio).

7. When the Encore+ has successfully connected to the wireless network, “Connected successfully” will be displayed.
Manually Connecting to a Wireless Network (Optional)

To manually connect to a wireless network, you'll need to know the SSID (wireless network name), password, and type of encryption, and also may need additional information about your wireless network if it is not DHCP enabled:

<table>
<thead>
<tr>
<th>SSID (wireless network name)</th>
<th>Password</th>
</tr>
</thead>
<tbody>
<tr>
<td>Encryption (None, WEP, WPA-PSK)</td>
<td>IP (Address for the Encore+)</td>
</tr>
<tr>
<td>Mask (Network Mask IP Address)</td>
<td>Gateway (Gateway IP Address)</td>
</tr>
<tr>
<td>DNS (Primary Name Server IP Address)</td>
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</table>

Plug the AC Power Adapter into an AC outlet, and plug the power plug into the connector on the rear of the Encore+. Press the Power Button if the Encore+ does not automatically turn on.

8. If the Sound System has not previously connected to a wireless network, the Encore+ will display the Network Wizard screen, with Wireless highlighted. Press the Tune Knob. Otherwise, press the Home Button, turn the Tune Knob to highlight “Radio Settings” and press the Tune Knob to select. Turn the Tune Knob to highlight Network Wizard and press Tune Knob to select. Wireless will be highlighted; press Tune Knob to select.

9. At the Wireless screen, Scan will be highlighted. Turn the Tune Knob to highlight Manual and then press the Tune Knob.

10. SSID (wireless network name) will be highlighted. Press the Tune Knob. Enter the SSID by turning the Tune Knob to highlight each character of the SSID and press the Tune Knob to select the character. If you make an error, press the BACK Button to erase the character. When you have completed entering the SSID, press the Enter Button (the Mint Context Sensitive Button on the top of the radio).

11. Turn the Tune Knob and highlight Password. To enter the password, turn the Tune Knob to highlight each character of the password and press the Tune Knob to select the character. If you make an error, press the BACK Button to erase the character. When you have completed entering the password, press the Enter Button (the Mint Button).

12. Turn the Tune Knob and highlight Encryption. Turn the Tune Knob to highlight the type of encryption and press the Tune Knob to select.

13. If DHCP is enabled on your wireless network, turn the Tune Knob and highlight DHCP Connect and press the Tune Knob. Skip ahead to step 12. If DHCP is not enabled on the wireless network, turn the Tune Knob and highlight Static IP and press the Tune Knob.

14. IP will be highlighted. Press the Tune Knob to select. Enter the IP Address. The IP address must be entered in the xxx.xxx.xxx.xxx format. When you have completed entering the IP address, press the Enter Button (the Mint Button).

15. Enter the Network Mask in the same way as you entered the IP Address.
Installation

16. Enter the Gateway IP Address in the same way.
17. Enter the DNS IP Address in the same way.
18. When all the information has been entered, turn the Tune Knob to highlight Connect and press the Tune Knob.
19. The Encore+ will attempt to connect to the wireless network, and will display “Connected successfully” if the connection to the wireless network was successful. If the Encore+ cannot connect to the wireless network, there is likely an error in the information that was entered.

Registering Your Radio To Our Web Portal (Optional)

The radio works perfectly without registering your radio. However, registering your radio allows a few extra features. It allows you to search our internet radio station database online as well as the audiosear.ch podcast database via your computer’s web browser and save your favorite internet radio station and podcast show instantly to your internet radio (this is much easier than searching on the radio itself!). Additionally, our Web Portal allows you to add your favorite radio station or podcast directly to your radio if we don’t already have it in our database.

1. Go to www.myradiosplus.gracedigital.com and click Registration to create an account.
2. In the menu on the left hand of the browser select Radios.
3. In the upper left hand corner select Add New.
4. Enter your radio’s internal serial number.

NOTE: The serial number required to register your radio is not the serial number on the bottom of the radio. To find your internal serial number please go to your radio’s home menu and select Radio Settings then select Radio Info. On the radio info screen you will see ‘---serial number---’. The serial number will start with ‘gdi’. Please enter the entire serial number into the web portal including ‘gdi’ in the serial area then select Save.

Now you can directly save stations on the web site and add stations and podcast directly into the My Stuff folder on your radio.

The My Stuff folder can be found after you click on the Internet radio station icon on your home screen.

To save a Station: On the left hand side of the web portal select Favorites, then select Search and Save a Station. Then enter in the call sign for the station you want to search for (or just search for a genre or station by location) and when you find a station you want to save to your radio select Add to Favorites on the right hand side of the resulting station listing(s).

To save a Podcast: On the left hand side of the web portal select Favorites, then select Search and Save a Podcast. Then enter in the podcast name for the podcast you want to search for (or just search for it by the network name or Category) and when you find the podcast you want to save to your radio select Add to Favorites on the right hand side of the resulting station listing(s).

To add a favorite Podcast or Stream that we don’t have in our databases, select Add a Podcast or Add a Stream in the Favorites menu on the web portal and add the source audio URL. If you do not know the source URL (not just the station URL but the actually URL used to stream music) please contact the podcast or station owner directly.
Home Screen

The Home screen provides access to the different functions of the Encore+. You can navigate the Home screen by pressing Home, turning the Tune Knob to highlight an item, and pressing the Tune Knob to select.

- Select Free and Pay Music Services / Multi-Room
- Search and Play Your Favorite Radio Stations
- Menu for Network Connection, Bluetooth, Back Light, Clock, Master Alarm settings, Equalization, etc.
- Play Music From the AUX In Jack
- Play Music From a UPnP Media Server / Thumb Drive
- Set and Modify an alarm
Navigation Basics

Power Button

The **Power Button** turns the Encore+ on or places it in Standby Mode. Also press to turn an alarm off.

SNOOZE / Sleep Timer Button

**Sleep:** When the radio is playing, pressing the **SNOOZE / Sleep Timer Button** then select hours + press the **Tune Knob** then select minutes and press in **Tune Knob**.

**Snooze:** Pressing the **SNOOZE / Sleep Timer Button** when an alarm is sounding will set a snooze time of 10 minutes, or you can select the amount of snooze time. To cancel the snooze timer (or cancel an alarm) press the **Power Button**.

To adjust the Sleep or Snooze time to a time other than 10 minutes, press the **SNOOZE / Sleep Timer Button** and turn the **Tune Knob** to adjust the amount of sleep time, hours first, and then press the **Tune Knob** to select the hour setting. Do the same for the minutes.

Context Sensitive Buttons (5)

These buttons change their functions according to the context. Press to select the function shown on the display screen just above the button. These buttons are described in this User Guide in the context where they appear.

Tune Knob

The **Tune Knob** is multifunction: you can turn it clockwise or counter-clockwise and press it.

**Turn:** Turning the **Tune Knob** at the Now Playing screen displays the Channel Listing screen. When in menus or user input screens, turning the **Tune Knob** scrolls through and highlights menu items and choices.

Volume Knob

Turning the **Volume Knob** clockwise or counter-clockwise increases or decreases the volume of the audio. Pressing the **Tune Knob** mutes and un-mutes the audio.

Presets P1 - P10

The **Presets** are used to store favorite channels in the button location by pressing and holding the button. Then you can tune a favorite channel just by pressing the button. Pressing **SHIFT** allows you to program 6-10 presets.

The radio currently can only save presets of content found directly on the Encore+. It cannot save Bluetooth®, UPnP, Aux In, Chromecast as favorites.

BACK Button

The **BACK Button** returns back to the previously displayed screen or Home Screen.

Home Button

Pressing the **Home Button** displays the Home screen showing the listening modes and configuration options for the Sound System.

Now Playing Button

Press to display the Now Playing Screen. Press and hold when using the SiriusXM app for advanced features.
Using Chromecast built-in is as simple as pressing a button from your favorite app. Listen to your top tunes while taking a phone call or sending a text, all without interrupting what’s playing on the Encore+. With Chromecast built-in, your phone is your personalized remote control that you can use to browse, play, pause, and even make playlists. And you don’t have to learn anything new! You can stream from Android tablets and smartphones, iPhones, iPads, Mac, Windows, and Chromebooks to the Encore+.

Before You Begin Streaming to the Encore+

In order to stream to the Encore+, it must be on the same local network as the device (smartphone, tablet, laptop, PC etc.) that you will stream from. Please see the previous installation section in this manual on how to connect to a wireless network. Once your Encore+ is connected to the network there is no additional set up required on the Encore+ to enable Chromecast built-in.

In order to insure the best experience, please make sure you are running the latest version of the Chromecast-enabled app on your smartphone / tablet etc. You can always double check that you are on the latest version by visiting the Google Play Store or Apple App Store and checking for any app updates.

Stream from Chromecast-Enabled Apps to Your Audio Device

To stream from your mobile device or tablet to the Encore+:

1. Open a Chromecast-enabled app.
2. In the top right or bottom right corner, tap the Cast button.
3. Choose the Encore+. The Cast button will become filled, letting you know you're connected.
4. Once you are connected, you can stream music, radio stations, and podcasts directly to the Encore+.

Multi-Room Playback: How to Create an Audio Group

Multi-room playback allows you to stream the same music to several speakers at the same time. You can use this feature to enjoy your music all around your home. Once you’ve created your group, your favorite music and audio from Chromecast-enabled apps are instantly available to stream.

Create an Audio Group:

1. From your iPhone or Android device, open the Google Home app.
2. In the upper right corner of the home screen, tap Devices to see your available Chromecast Audio or speaker with Chromecast built-in. In this area you will see the Encore+.
   
   **NOTE:** you can also change the name of the Encore+ in the Encore+ settings menu. This will allow you to change the name to Kitchen, Den, Bedroom, or any name you want.

3. In the top right corner of the Encore+, that you would like to set up in a group, tap the device card menu > Create Group.
4. The default name of the group is “Home group”. To rename the group, erase the name and type in something new.

5. You will now see the Encore+, a list of all available speakers, including Google Home, if available.

6. To add or remove a Encore+ from the group, tap the box next to its name. A check will appear in the box next to the speaker’s name to indicate whether it will be associated with the group.
   
   **NOTE:** At least two devices must be selected to create a group.

7. Tap **Save**.

8. After the Encore+ has been successfully added to the group, you will see the group device card within Devices.
   
   **NOTE:** It may take up to 5-10 seconds for the group device card to appear in the Google Home app. Tap **Speakers in Group** to see which speakers are associated with the group.

**NOTE:** Multi-room group creation functionality is only available on iOS and Android. This feature is not supported from the Chrome browser. However, you can still stream to a group from Chrome.

For additional tips and troubleshooting please view the Google Home app or Google support at https://support.google.com/chromecastbuiltin

**Play Audio on the Encore+ from Google Home**

Initiate and control audio to the Encore+ with Chromecast built-in — using only your voice. Please follow the previous steps in the previous Chromecast section of the menu.

1. Set up your Google Home if it’s not set up yet.

2. Open the Google Home app.

3. In the top left corner of the Home screen, tap **Menu**.

4. Verify that the Google Account that is listed is the one you used to set up Google Home. To switch accounts, click the triangle to the right of the account name.

5. Make sure your Encore+ is set up and on the same Wi-Fi network as Google Home.

6. Tap **More settings > TVs and Speakers**. You’ll see a list of all your linked devices.

7. To link a new Encore+, tap the plus sign in the bottom right corner of the screen.

8. The Google Home app will search for voice supports speakers on the same Wi-Fi network as your Google Home.
   
   **NOTE:** You may see a list of devices that aren’t voice-supported. These can’t currently be linked to your Google Home, but they’ll be available soon.

9. To add a device, tap the checkbox to the right of the device name. You can check multiple devices. Tap **Add**.
10. You will now see all your devices within the TVs and speakers section of the Google Home app.

**NOTE:** If you receive an “Error when linking device” error message, you must Factory Data Reset (FDR) your Chromecast Audio device.

To unlink a device:

1. In the top right corner of the Home screen, tap Devices.
2. Scroll to the bottom and tap **Linked Devices**.
3. Tap the ‘X’ next to the device you want to unlink.

### Play Audio on the Encore+ from Google Home

<table>
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<th>Say “Ok Google” then say...</th>
</tr>
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<td>• Play &lt;song name&gt; on &lt;device name&gt;</td>
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<td>• Play &lt;song name&gt; by &lt;artist name&gt; on &lt;device name&gt;</td>
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<td></td>
<td>• Play &lt;song name&gt; on &lt;music service&gt; on &lt;device name&gt;</td>
</tr>
<tr>
<td>Request an <strong>artist</strong></td>
<td>• Play &lt;artist name&gt; on &lt;device name&gt;</td>
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<td></td>
<td>• Play &lt;artist name&gt; by &lt;artist name&gt; on &lt;device name&gt;</td>
</tr>
<tr>
<td></td>
<td>• Play &lt;artist name&gt; by &lt;artist name&gt; on &lt;music service&gt; on &lt;device name&gt;</td>
</tr>
<tr>
<td>Request an <strong>album</strong></td>
<td>• Play &lt;album name&gt; on &lt;device name&gt;</td>
</tr>
<tr>
<td></td>
<td>• Play &lt;album name&gt; by &lt;artist name&gt; on &lt;device name&gt;</td>
</tr>
<tr>
<td></td>
<td>• Play &lt;album name&gt; by &lt;artist name&gt; by &lt;artist name&gt; on &lt;device name&gt;</td>
</tr>
<tr>
<td></td>
<td>• Play &lt;album name&gt; by &lt;artist name&gt; by &lt;artist name&gt; on &lt;music service&gt; on &lt;device name&gt;</td>
</tr>
<tr>
<td><strong>Play music based on genre/mood/activity</strong></td>
<td>• Play classical music on &lt;device name&gt;</td>
</tr>
<tr>
<td></td>
<td>• Play happy music on &lt;device name&gt;</td>
</tr>
<tr>
<td></td>
<td>• Play music for cooking on &lt;device name&gt;</td>
</tr>
<tr>
<td></td>
<td>• Play &lt;genre&gt; on &lt;music service&gt; on &lt;device name&gt;</td>
</tr>
<tr>
<td><strong>Play personalized suggested content from chosen service</strong></td>
<td>• Play some music on &lt;device name&gt;</td>
</tr>
<tr>
<td></td>
<td>• Play &lt;genre&gt; music on &lt;music service&gt; on &lt;device name&gt;</td>
</tr>
<tr>
<td><strong>Play music on your speakers, TV, or video device.</strong></td>
<td>• Play music on my living room TV</td>
</tr>
<tr>
<td></td>
<td>• Play &lt;genre&gt; on my bedroom speakers</td>
</tr>
<tr>
<td><strong>NOTE:</strong> Device linking is required.</td>
<td></td>
</tr>
<tr>
<td><strong>Pause</strong></td>
<td>• Pause</td>
</tr>
<tr>
<td></td>
<td>• Pause the music</td>
</tr>
<tr>
<td><strong>Resume</strong></td>
<td>• Resume</td>
</tr>
<tr>
<td></td>
<td>• Continue playing</td>
</tr>
<tr>
<td><strong>Stop</strong></td>
<td>• Stop</td>
</tr>
<tr>
<td></td>
<td>• Stop the music</td>
</tr>
<tr>
<td><strong>Play next song</strong></td>
<td>• Next</td>
</tr>
<tr>
<td></td>
<td>• Skip</td>
</tr>
<tr>
<td></td>
<td>• Next song</td>
</tr>
<tr>
<td><strong>What’s playing</strong></td>
<td>• What’s playing?</td>
</tr>
<tr>
<td></td>
<td>• What song is playing?</td>
</tr>
<tr>
<td></td>
<td>• What artist is playing?</td>
</tr>
<tr>
<td><strong>Control Volume</strong></td>
<td>• Set volume to 5</td>
</tr>
<tr>
<td></td>
<td>• Set volume to 40%</td>
</tr>
</tbody>
</table>

Google, Google Play, and Chromecast built-in are trademarks of Google Inc.
Audio Services

In addition to being able to play music via Chromecast enabled apps, you can also play music via Bluetooth, USB drives, UPnP media players, the aux in jack, as well as the music services directly on the radio.

To play a music service on the radio, you can select the appropriate music service or Grace Digital radio service by using the front panel controls, the infra-red remote control, or the free android or iPhone apps.

The music services currently available on the radio are: CBS radio (radio.com), BBC, NPR, iHeartRadio (basic stations only, for advanced features please use the Chromecast enabled app), SiriusXM (A SiriusXM Streaming Subscription is required and sold separately by SiriusXM. See SiriusXM Customer Agreement at siriusxm.com for details.), SHOUTcast, Calm Radio, Live 365, Sleep Sounds, and Podcasts via itunes Podcast database.

Bluetooth

The Encore+ can work as a Bluetooth speaker. When you power the Encore+ on for the first time the Encore+ will automatically be available to connect. If it is not showing up on your smartphone, go into the Encore+ main ‘radio settings’ menu, select Bluetooth. If the menu item Bluetooth Pairing Mode is displayed on the radio, then you should see it on your smart device. Once you select the Encore+ in your smart device the radio will now show the name of the smartphone / tablet that it is paired too.

Now on your smart device simply press play on the music that you want to stream via Bluetooth and the music will start playing on the Encore+. After your initial set up, the next time you want to play Bluetooth you will have to select the device from the Encore+ menu.

For example, if you are playing Bluetooth music from your smartphone and you then later press the preset 1 on the Encore+ to play your previously saved radio station. To play Bluetooth music again you will have to select your device from the Encore+ Bluetooth menu. After you select your device you will be shown 3 options:

- **Play:** If you want to play the music.
- **Disconnect:** If you want to stop playing music but keep the smartphone device in the Encore+ memory. By doing this, it will release your smartphone from playing music but if you later press play on the Encore+, assuming your device is still in range, pressing play on the Encore+ will start playing music from your device again.
- **Unpair:** Will disconnect the Encore+ and place the Encore+ into pairing mode to be paired to another phone.

**NOTE:** If you unpair your smart device and then want to pair back to the Encore+ again, depending on the smart device you may have to delete the Encore+ name out of your device’s Bluetooth list, or turn Bluetooth on and off on your smart device. Then the Encore+ will display again and you can repair, connect, and start playing.

Aux In

You can listen to another device such as an MP3 player or Smartphone by plugging it into the Aux In connection on the Encore+.

To listen using Aux In:

1. Connect a device to the Aux In connection on the Encore+.
2. Press Home and turn the Tune Knob to highlight Aux In. Press the Tune Knob to select.
To exit Aux In:

1. Press the Exit Aux In Button.

**Playing Music from a USB Thumb Drive**

Insert your USB thumb drive into the Encore+ and on the radio menu select **Media Player** then select **USB**.

**NOTE:** USB sticks must be formatted in one of the following protocols: FAT, FAT32, NTFS, ext2, ext3 or ext4.

**Playing Music from a USB Hard Drive**

Connect your USB hard drive to the Encore+. If your drive requires more power, you may want to use a USB powered hub in between the Encore+ and the USB hard drive, then select ‘Media Player,’ then select ‘USB,’ then you will be able to navigate and play your music using the **Tune Knob**.

**UPnP Media Servers**

The Encore+ will play music from network connected UPnP or DNLA media servers. You must first make sure that the media server is on the same network as the Encore+, then select ‘Media Player,’ then select ‘UPnP,’ then select your device and you will be able to navigate and play your music using the **Tune Knob**.

**NOTE:** The Encore+ is a media player and renderer. This means that the features and functionality are driven by your media player software. To optimize the performance, keep your media player folder size to a manageable size. The larger the folder size, the longer it takes the Encore+ to display the folder content and scroll through them.

Additionally, check the product specifications section of the manual to see the supported protocols pages 43-46. If you have a mixture of supported and unsupported formats in a folder on your media server, depending on your software, the radio will be able to see all, some, or none of the folders. So, it is always best to make sure the folder you want the Encore+ to access only has supported formats /bit rates etc.

**Spotify Connect (Coming Soon)**

The Grace Encore+ has Spotify Connect built in. Spotify Connect lets you control the music playing on the Encore+. Using the Spotify app on your mobile, tablet or PC. Learn more at Spotify.com/connect

**How to use Spotify Connect:**

You’ll need Spotify Premium to use Connect. Learn more at Spotify.com/premium. Follow the steps below:

1. Add your speakers to your Wi-Fi network (see page 10).
2. Fire up the Spotify app on your phone, tablet or PC using the same Wi-Fi network as the Encore+.
3. Play a song on Spotify and hit ‘DEVICES AVAILABLE’.
4. Choose your speakers and your music will start playing out loud on the Encore+.

Happy listening.

**Licenses:** The Spotify Software is subject to third party licenses found here: https://developer.spotify.com/esdk-third-party-licenses/
Multi-Room Mode

To play the same Chromecast built-in audio to multiple Encore+’s please see the Chromecast built-in section.

To play the same audio (other than Chromecast built-in audio) on multiple Encore+’s in your home or office you can create groups using the free Grace Controller apps for Android or iPhone. Please download the Grace controller apps at Google Play or the Apple app store and follow the instructions on the respective apps.

The Grace Controller app will allow you to stream any audio source including Bluetooth, aux in, Media Players, USB media (except Chromecast built-in audio) simultaneously to groups of Encore+’s.

Additionally, on the radio, via the music services folder, you can select any other Encore+ on your network and the Encore+ will start playing the same audio that is currently playing on the selected radio (except Chromecast built-in audio).

For example: If you have your Encore+ in your bedroom playing K-rock, and you want to play the same music on your Encore+ in your kitchen, on your Kitchen Encore+ select the music services icon and scroll to the bottom of the menu and select multi-room. In that menu you will see the list of other Encore+ in your home. Select your bedroom radio and now both your bedroom radio and your kitchen radio will be paying K-rock synchronized.

To simplify your whole home experience you can change the name of your Encore+ to any name you want such as kitchen, bedroom, den etc. To change the name of your Encore+ go into the radio settings menu and select ‘radio Info, then highlight and select device name. Change the name to what you want then select enter to save the new name. This new name will also display as the name for Bluetooth, Wi-Fi and Chromecast built-in connections.
Alarm Clock and Time Options

Clock set-up option has several selections:

- **24-hour time:** This option sets the time format to a 12 or 24 hour format.
- **Alarm Clock:** The Encore+ has five alarm clocks, each of which can be configured differently. Refer to “Setting Alarm Clock” for information about the alarm clock.
- **Timezone:** This option sets the Encore+ to the timezone for your area.
- **Alarm Fade in:** You can set the alarm to have no fade in or set it from 10 seconds to 60 seconds. Enabling fade in provides a gradual increase in alarm volume.
- **Default Snooze Time:** Set the default snooze time for 1 press of the SNOOZE / Sleep Timer Button. Turn the Tune Knob to configure the amount of time, hours first and then minutes. Turn the Tune Knob to select the time and press the Tune Knob to confirm.
- **Default Sleep Time:** Set the default sleep time for 1 press of the SNOOZE / Sleep Timer Button. Turn the Tune Knob to configure the amount of time, hours first and then minutes. Turn the Tune Knob to select the time and press the Tune Knob to confirm.

To enable or disable 24-hour time:

1. Press the Home Button and turn the Tune Knob to highlight Radio Settings. Press the Tune Knob to select.
2. Turn the Tune Knob to highlight Clock and Alarms and press the Tune Knob to select.
3. Turn the Tune Knob and highlight 24-hour time.
4. Press the Tune Knob to enable 24-hour time (when the box has a checkmark in it), or disable (when the box does not have a checkmark in it).

To select the Timezone:

1. Press the Home Button and turn the Tune Knob to highlight Radio Settings. Press the Tune Knob to select.
2. Turn the Tune Knob to highlight Clock and Alarms and press the Tune Knob to select.
3. Turn the Tune Knob to highlight a timezone and press the Tune Knob to select. A checkmark in the box next to the timezone indicates the selected timezone.

Setting the Alarm Clock

The Encore+ has five alarm clocks, each of which can be configured independently.

To Add or Modify an alarm:

1. Highlight Alarm on the Home Screen and press the Tune Knob.
2. To add an alarm, press the Add Alarm Button, or to modify an alarm, turn the Tune Knob to highlight an alarm and press the Modify Alarm Button.
3. Each alarm has configuration options which are summarized in the following table. Turn the Tune Knob to highlight a configuration option and press it to select. Then turn the Tune Knob to change a setting and press it to confirm the setting.

<table>
<thead>
<tr>
<th>Alarm Time</th>
<th>12:00 AM - 11:59 PM</th>
<th>Turn the Tune Knob to adjust the hour setting and press the Tune Knob to select. Turn the Tune Knob to adjust the minutes setting and press the Tune Knob to select.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Repeat</td>
<td>One Time, Everyday, Weekly, Weekdays, Weekends, Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, or Saturday</td>
<td>Turn the Tune Knob to highlight the frequency of the alarm and press the Tune Knob to select.</td>
</tr>
<tr>
<td>Alarm Channel</td>
<td>Nine buzzer options or select 1 of your 10 presets</td>
<td>Turn the Tune Knob to highlight what you want to wake up to, and press the Tune Knob to select.</td>
</tr>
<tr>
<td>Volume</td>
<td>Variable</td>
<td>Turn the Tune Knob to adjust the volume of the alarm and press the Tune Knob to select.</td>
</tr>
</tbody>
</table>

4. When you finish configuring the alarm, turn the Tune Knob to highlight Save changes and press the Tune Knob. An advisory message will be displayed confirming the action selected. When the radio is in standby and you want to modify an alarm without turning it on, briefly pressing the Home Button to access the Alarm menu.

To Enable, Disable, or Remove alarms:

1. On the Home Screen select Radio Settings and press the Tune Knob. Turn the Tune Knob to highlight Clock and Alarms and press the Tune Knob. Turn the Tune Knob to highlight Alarms and press the Tune Knob.

2. Turn the Tune Knob to highlight an alarm from the list and press the Enable Alarm, Disable Alarm, or Remove Alarm Button. An advisory message will be displayed confirming the action selected.

To Cancel an alarm:

An upcoming alarm can be cancelled so that it does not sound. If the cancelled alarm has been configured as a repeating alarm, it will be reset to sound at the following scheduled time.

1. Press and hold the Home Button when in Standby Mode for 2 seconds.

The alarm icon will be removed from the display screen temporarily until after the scheduled time of the alarm has passed. This function only cancels the upcoming alarm, it does not disable an alarm series.

Snooze Timer

When the alarm sounds, pressing the SNOOZE / Sleep Timer Button will silence the alarm for 10 minutes, or you can select a custom amount of time. After the snooze time elapses, the alarm will sound again.
To Snooze:

1. When the alarm clock is sounding, press the **SNOOZE / Sleep Timer Button** on the top of the Encore+ once to select the default snooze time of 10 minutes. To select a longer snooze time, press the **SNOOZE / Sleep Timer Button** again to increase the time by 10 minutes. Each time the button is pressed the snooze time is increased by an additional 10 minutes.

2. Alternately you can also select a custom amount of snooze time. Press the **SNOOZE / Sleep Timer Button** and turn the **Tune Knob** to configure the amount of time, hours first and then minutes. Turn the **Tune Knob** to select the time and press the **Tune Knob** to confirm.

3. To change the default Snooze time of 10 minutes, press the **Home Button** and turn the **Tune Knob** to highlight **Radio Settings** and press the **Tune Knob**. Next highlight and press **Alarm Clock and Time Options** and then highlight and press **Default Snooze Time**. Turn the **Tune Knob** to configure the new default time, hours first and then minutes. Turn the **Tune Knob** to select the time and press the **Tune Knob** to confirm.

To cancel a current Snooze:

1. To cancel a current snooze (if you want to get out of bed and the snooze timer is counting down) press and hold the **Home Button** for 2 seconds (this only works during a snooze cycle while the radio is off/ in standby).

**Sleep Timer**

The sleep timer automatically turns the Encore+ off after a period of time as you fall asleep. The period of time can be set up to 24 hours.

To turn the Sleep Timer On:

1. When the Encore+ is on, press the **SNOOZE / Sleep Timer Button** on the top of the Encore+ once to select the default sleep time of 10 minutes. To select a longer time, press the **SNOOZE / Sleep Timer Button** again to increase the time by 10 minutes. Each time the button is pressed the sleep time is increased by an additional 10 minutes.

2. Alternately you can also select a custom amount of sleep time. Press the **SNOOZE / Sleep Timer Button** and turn the **Tune Knob** to configure the amount of time, hours first and then minutes. Turn the **Tune Knob** to select the time and press the **Tune Knob** to confirm.

3. To change the default Sleep time of 10 minutes, press the **Home Button** and turn the **Tune Knob** to highlight **Radio Settings** and press the **Tune Knob**. Next highlight and press **Alarm Clock and Time Options** and then highlight and press **Default Sleep Time**. Turn the **Tune Knob** to configure the new default time, hours first and then minutes. Turn the **Tune Knob** to select the time and press the **Tune Knob** to confirm.

To cancel the Sleep Timer:

1. To cancel the sleep timer, press the **SNOOZE / Sleep Timer Button**, or press the **Power Button**. The advisory message **Sleep timer deactivated** will be displayed.
Advanced Features

Equalization Settings

You can adjust the equalization of the Encore+ (EQ) to adjust for room acoustics and your listening preferences. You can adjust bass and treble, or you can select a profile such as Rock, Jazz, etc.

To change Equalization:

If you want to change the treble or bass, do the following:

1. Press Home, then select Radio Settings, then turn the Tune Knob to highlight Equalization. Press the Tune Knob to select.

2. Turn the Tune Knob to highlight either Treble or Bass and press the Tune Knob to select.

3. Turn the Tune Knob to adjust the equalization and press the Tune Knob to select the setting.

If you want to select an equalization profile, do the following:

1. Press Home, then select Radio Settings, then turn the Tune Knob to highlight Equalization. Press the Tune Knob to select.

2. Turn the Tune Knob to highlight Profile and press the Tune Knob to select.

3. Turn the Tune Knob to highlight a profile and press the Tune Knob to select the profile.

NOTE: When you select a preset equalization profile and you change the bass and treble the changes will modify the profile that you select (not override them). This allows for a truly custom and personalized sound signature. The factory default settings are the Flat equalization profile with both the bass and treble set at 0.

(Personally, my favorite settings are the Jazz equalization profile with bass set at +1. ☺)

Master Power Off

In order to completely turn your radio off, without having to remove your battery or unplug the power cable please select Master Power Off. This will completely turn the radio off. All your settings, password, presets will remain saved in this mode. To delete all settings refer to Factory Reset on page 27.

Network Info

Network Info displays the details of the current network configuration of the Encore+. The MAC address of the Encore+ can be found in the network info.

1. Press the Home Button and turn the Tune Knob to highlight Radio Settings. Press the Tune Knob to select.

2. Turn the Tune Knob and highlight Network Info and press the Tune Knob to select.

3. The current network configuration will be displayed. Turn the Tune Knob to scroll through the configuration details.
Firmware Update

Grace Digital may occasionally update the software for the Encore+ and it is recommended that you always update the software when new software becomes available. The Encore+ will automatically check for software updates when you turn it on, but you also can manually check for any available software updates.

1. Press the Home Button and turn the Tune Knob to highlight Setup. Press the Tune Knob to select.

2. Turn the Tune Knob to highlight Firmware Update and press the Tune Knob to select.

3. If the Encore+ has already detected that a software update is available, it will show a software update available.

   If not, the Encore+ will check for a software update. If no update is available, the Encore+ will display “No new updates”.

4. If a software update is available, turn the Tune Knob to highlight Install update and press the Tune Knob to select.

5. The software update will be applied to the Encore+. Do not turn the Encore+ off during the update, or disconnect the Encore+ power. When complete, the Encore+ will restart to complete the update, and display “Please press the POWER button”.

Radio Info/Change Radio Name

The Info option displays information about the Encore+ serial number and software version.

1. Press the Home Button and turn the Tune Knob to highlight Radio Settings. Press the Tune Knob to select.

2. Turn the Tune Knob to highlight Info and press the Tune Knob to select. The information will be displayed.

You can change the name of your radio by selecting Radio Info then highlight and select Device Name. The new name will now show up in Chromecast enabled apps, used for the Google assistant, and broadcast via Bluetooth.

Factory Reset

The Factory Reset option restores the Encore+ to the factory settings. It will erase all the stored network settings, SiriusXM streaming username and password, presets, alarm clock settings, and set all other options back to the factory settings.

1. Press the Home Button and turn the Tune Knob to highlight Radio Settings. Press the Tune Knob to select.

2. Turn the Tune Knob to highlight Factory reset and press the Tune Knob to select.

3. Confirm that you really want to proceed with the factory reset. Confirm factory reset will be highlighted. Press the Tune Knob to proceed with the factory reset, or press the BACK Button to abort the factory reset.
4. The screen will display “Restoring factory defaults”, restart the Encore+ when complete and display “Please press the POWER button”.

NOTE: You will have to connect the Encore+ to a network (see “Connect to a Wireless Network”).

Display Brightness

There are three different brightness backlight settings, and each type of backlighting can be set to a brightness from 0 to 19.

**Active:** This setting controls the brightness of the display screen when the Encore+ is On, and you are interacting with the Encore+ by pressing buttons, etc. After 30 seconds of inactivity, the display changes to the inactive setting.

**Inactive:** This setting controls the brightness of the display screen when the Encore+ is On, but you have not interacted with the Encore+ by pressing buttons, etc., for 30 seconds. You might use this setting to set the brightness when in a darkened room as you are falling asleep while listening to the Encore+.

**Standby:** This setting controls the brightness of the display screen when the Encore+ is in Standby Mode.

To set the Display Brightness:

1. Press the **Home Button** and turn the **Tune Knob** to highlight Radio Settings. Press the **Tune Knob** to select.
2. Turn the **Tune Knob** to highlight Display Settings and press the **Tune Knob** to select.
3. Turn the **Tune Knob** to highlight Display Brightness and press the **Tune Knob** to select.
4. Turn the **Tune Knob** and highlight Active, Inactive, or Standby and press the **Tune Knob** to select.
5. Turn the **Tune Knob** to the desired setting, 0 to 19 and press the **Tune Knob** to select your setting.

Optionally - When the radio is in Standby Mode, you can rotate the **Tune Knob** to temporarily change the standby backlight brightness. This is perfect to make the display 100% dark while sleeping, or brighter to see the clock.

To set the Default Inactive Screen:

You can select either the Now Playing screen or large Time and Date Screen to be displayed when the music is playing.

1. Press the **Home Button** and turn the **Tune Knob** to highlight Radio Settings. Press the **Tune Knob** to select.
2. Turn the **Tune Knob** to highlight Display Settings and press the **Tune Knob** to select.
3. Turn the **Tune Knob** to highlight Default Inactive Screen and press the **Tune Knob** to select.
4. Turn the **Tune Knob** to highlight either Now Playing Screen or Large Time and Date Screen. Press the **Tune Knob** to select.

**Inactive Display Time delay:**

Allows the ability to change the duration of time that the radio will take to go from your active backlight setting to the inactive setting.

1. Press the **Home Button** and turn the **Tune Knob** to highlight Radio Settings. Press the **Tune Knob** to select.

2. Turn the **Tune Knob** to highlight Display Settings and press the **Tune Knob** to select.

3. Turn the **Tune Knob** to highlight Inactive Display Time Delay and press the **Tune Knob** to select.

4. Turn the **Tune Knob** to highlight Playback or No playback and press the **Tune Knob** to select.

5. Turn the **Tune Knob** to adjust the chosen time delay and press the **Tune Knob** to select.
Your Encore+ has been designed and built to be trouble-free but if you experience a problem, here’s some troubleshooting hints.

<table>
<thead>
<tr>
<th>If you see this on the screen:</th>
<th>Try this:</th>
</tr>
</thead>
</table>
| Initializing Network | • The Encore+ is attempting to connect to your network. If this message is displayed more than one minute, make sure your network is connected to the Internet.  
To verify that you have an Internet connection, refer to “Software Update” on page 37 and follow the procedure. If you receive the message No Update Available, or New version available, then the Radio is connected to the Internet. If you get the message, Login failed, then you don't have an Internet connection. Check with your network administrator for Internet connectivity on your network.  
• Turn the Encore+ Off and On again. |
| Connecting to <wireless network> | |
| Error loading menu | |
| Buffering | • The Encore+ is loading the channel information. If this message is displayed for more than one minute, make sure your connection to the Internet has not been interrupted. See Connecting (previous troubleshooting item) and verify your Internet connection.  
• Turn the Encore+ Off and On again. |
| Updating | • Your Encore+ is installing a software update. Do not turn the Encore+ off or disconnect the power. Allow the software update to complete. |
| Not Connected to the Internet | • The wireless network information you entered is incorrect. Verify and re-enter the information.  
• You have entered an incorrect password for a secure wireless network. Verify and re-enter the information.  
• If you have manually configured a network connection, you have entered one or more incorrect settings. Verify and re-enter the information. |
| Retrying | |

If this happens: | Try this: |
|-----------------|-----------|
| You do not receive the same Sirius or XM channels you receive on your Satellite Radio | • SiriusXM streaming does not have all of the same channels as the Sirius or XM satellite service.  
Check siriusxm.com/channellineup for the latest SiriusXM streaming channel lineup. |
| The Scan for Network feature fails before the Encore+ connects to your network | • Your network has DHCP disabled. You'll have to manually configure your network connection. Refer to “Manually Connecting to a Wireless Network” on page 10. |
| The Scan for Network feature does not find your wireless network | • Your wireless network has a hidden name (SSID). If so, you will have to manually configure your wireless network connection. Refer to “Manually Connecting to a Wireless Network” on page 10.  
• The wireless signal from your access point is too low. Try moving the Encore+ closer to your access point and see if the Scan for Network feature finds your wireless network. |
Appendix

Listening to SiriusXM
Listening to SiriusXM

Now Playing Screen

The Now Playing screen provides details about the currently playing song, show, or game.

Viewing and tuning Channels By Category

Channels are organized into categories to make it easier for you to find the ones that suit your taste.

1. While in the SiriusXM app.
2. Turn the Tune Knob to highlight Categories and press the Tune Knob to select.
3. Turn the Tune Knob to highlight a category and press the Tune Knob to select the category.
4. Turn the Tune Knob to scroll through the channels in the category. Press the Tune Knob to select a channel.
Viewing and Tuning Channels in a List

Channels can be tuned from a list of all available channels, “All Channels”.

1. While in the SiriusXM app.
2. Turn the Tune Knob to highlight Categories and press the Tune Knob to select.
3. Press the Tune Knob to highlight All Channels and press the Tune Knob.
4. Turn the Tune Knob to browse through the channels, and highlight a channel and press the Tune Knob to tune the channel. The Encore+ will tune to the channel.

TIP! Go to siriusxm.com/channellineup for the latest SiriusXM channel lineup.

Start Now

You can tune to a show that aired in the past 5 hours on a channel by using the Start Now Button when at the Now Playing screen.

1. At the Now Playing screen, press the Start Now Button.
2. Turn the Tune Knob to highlight a show in the list and press the Tune Knob to begin playing the show.
Presets

You can assign up to 10 of your favorite channels to the preset buttons (P1 - P10), so you can easily tune them. Presets can be either channels, or channels you have personalized for MyMix.

To assign a favorite channel to a Preset Button:

1. Tune to the channel you want to save as a preset.
2. Press and hold a Number Button (P1 - P10) to assign the custom channel as a preset to that button.

**IMPORTANT!** If the button you choose already has a preset channel assigned to it, the number button will be replaced with the new preset channel.

To tune a Preset channel:

1. Press the Number Button (P1 - P10) that is assigned to the Preset channel. The Encore+ will tune to the channel.
Listening to MyMix

MyMix Now Playing Screen

You can personalize your listening preferences for many music and comedy channels, to hear more of the type of music you prefer. Channels which can be personalized have the MyMix icon displayed in the channel list.

You can personalize your listening experience by adjusting the parameters of a channel’s genre. The parameters will vary from channel to channel.
Listening to MyMix

Personalizing a Channel for MyMix

1. Tune to the channel which you want to personalize for MyMix and press the **Now Playing Button**.

2. Press the **Play MyMix Button**.

3. Turn the **Tune Knob** to highlight a personalization setting and press the **Tune Knob** to select the setting. Then turn the **Tune Knob** to adjust the setting. Press the **Tune Knob** again to confirm the setting.

4. If you do not want to hear DJ talk, select the **Music Only** checkbox by tuning the **Tune Knob** to highlight **Music Only** and press the **Tune Knob** to select. (“Music Only” will also remove DJ talk on the comedy channels.)

5. When you have finished adjusting the MyMix personalization settings, press the **Play MyMix Button**.

6. MyMix will now play the channel personalized according to your preference. A MyMix icon is displayed directly to the right of the channel logo indicating that you are listening to MyMix. If you wish to exit MyMix, press the **Go to Live Button**.

Tuning to a MyMix Channel

Once you have personalized a channel for MyMix, you can tune to the **MyMix channel**.

1. While in SiriusXM app.

2. Turn the **Tune Knob** to highlight Categories and press the **Tune Knob** to select.

3. Press the **Tune Knob** to select All Channels or turn the **Tune Knob** to the category desired and press the **Tune Knob** to select.

4. Turn the **Tune Knob** to browse through the channels. Channels which you have personalized for MyMix will show the MyMix icon enabled (bright). Turn the **Tune Knob** to highlight a channel and press the **Play MyMix Button**.

5. If you are already tuned to a channel which has been personalized for MyMix, you can tune to the MyMix channel by pressing the **Now Playing Button** and then pressing the **Play MyMix Button**.

6. The MyMix channel will be tuned and the MyMix icon displayed directly to the right of the channel logo to indicate the MyMix channel is playing.

As songs play from the MyMix channel, a timebar is displayed. You can press the **Pause/Play Button** to pause, and **Rewind** and **Fast Forward Buttons** rewind or advance.
Ending MyMix

When the a MyMix channel is playing, you can end MyMix and return to live SiriusXM without changing the channel.

1. When listening to a MyMix channel, press the Go to Live Button. The channel will be tuned live, and the MyMix icon will no longer be displayed on the Now Playing screen.

Editing a MyMix Channel

You can change the personalization settings of a MyMix channel that had previously been personalized for MyMix.

1. Tune to the MyMix channel, or tune to the channel which has been personalized for MyMix.


3. Adjust the MyMix personalization settings and then press the Play MyMix Button to save the settings and play the MyMix channel.
On Demand Now Playing Screen

On Demand allows you to listen to shows which have aired previously on SiriusXM or are currently playing.

Listening to On Demand Shows

On Demand shows can be found by several search methods.

1. While in the SiriusXM app.

2. Either turn the **Tune Knob** to highlight On Demand and press the **Tune Knob**, or turn the **Tune Knob** to highlight Categories and press the **On Demand Button**.

3. Next select the method by which to search for shows. Turn the **Tune Knob** to highlight a search selection and press the **Tune Knob** to select.
   - All Shows: These are all available shows listed by channel number.
   - Favorites: These are shows which you have saved as favorite shows.
   - Shows by Category (Pop, Rock, Etc.): These are all shows in a category, listed by channel number.

4. Once you have searched for and located a show, you can select a show episode from the show list. Turn the **Tune Knob** to highlight a show in the list and press the **Tune Knob**.

5. If you have selected a show from the list which has more than one episode, select an episode by turning the **Tune Knob** to highlight a show episode. Press the **Tune Knob** to listen to the show episode, or press the **BACK Button** to return to the show list.

6. The circles show at the right of each show denote whether the show episode has been listened to or not. Empty circles denote the show episode has not been listened to, a half filled circle denotes the show episode has been partially listened to, while a filled circle denotes the show episode has been listened to in its entirety.
Adding an On Demand Show to Favorites

You can add an On Demand show to Favorites to make the show episodes easy to find and tune.

1. Search for and locate a show. (Refer to “Listening to On Demand Shows” on page 36.)

2. Once you have located a show, or a show episode, highlight the show or show episode by turning the Tune Knob.

3. Press the Add To Favorites Button to add the show to Favorites.

4. The confirmation message Show added to favorites will be displayed to confirm the show has added to favorites.
The Encore+ keeps a list of the most recent shows and channels you have listened to. You can easily tune to them again from the Recent list.

1. While in the SiriusXM app.

2. Turn the Tune Knob to highlight Recent, and press the Tune Knob to select.

3. Turn the Tune Knob to highlight a recent show or channel in the list and press the Tune Knob to tune the show or channel.

4. If a channel in the Recent list has been personalized for MyMix, the MyMix channel can be tuned by pressing the Play MyMix Button.
You can add shows to Favorites using On Demand (page 36), and then select and listen to them from Favorites.

**Listening to a Favorite Show**

1. While in the SiriusXM app.
2. Turn the Tune Knob to highlight On Demand, and press the Tune Knob to select.
3. Turn the Tune Knob to highlight Favorites, and press the Tune Knob to select.
4. Turn the Tune Knob to highlight a favorite show in the list and press the Tune Knob to listen.

**Deleting a Favorite Show**

1. While in the SiriusXM app.
2. Turn the Tune Knob to highlight On Demand, and press the Tune Knob to select.
3. Turn the Tune Knob to highlight Favorites, and press the Tune Knob to select.
4. Turn the Tune Knob to highlight the favorite show in the list which you want to delete and press the Delete Favorite Button.
5. The message Show removed from favorites is displayed to confirm that the show has been deleted from favorites.
Start Now, Pause/Play, Rewind, Fast Forward, and Go to Live

The Encore+ is able to pause, rewind, and fast-forward through channels and content. When listening to SiriusXM channels live, you can rewind up to the past 5 hours of content that aired on the channel. When listening to On Demand content, or content saved as Favorites you can also pause, rewind, and fast-forward through the show episode. When listening to a MyMix channel, you can pause or resume playing the current song, fast-forward to the next song, or rewind to the previous song.

The Now Playing screen has Context Sensitive Buttons at the bottom of the display screen for these features:

**Start Now:** (Available when listening to SiriusXM channels live.) Pressing Start Now lists all the shows that have played on the channel in the past 5 hours. Select a show to begin listening from the beginning.

**Play/Pause:** Pause and resume playing the channel or content.

**Rewind:** (Available when listening to SiriusXM, On Demand, and MyMix.) Rewinds back through content. When listening to SiriusXM live, you can rewind 5 hours. When listening to On Demand or Favorite content, you can rewind back through the show episode to the beginning. When listening to MyMix, you can rewind back to the previous song.

**Fast-Forward:** (Available when listening to SiriusXM, On Demand, and MyMix.) Fast forward through the channel or content. When listening to SiriusXM in Replay mode, you can fast forward until you reach live. When listening to On Demand or Favorite content, you can fast forward through the show until you reach the end. When listening to MyMix, you can Fast Forward to the next song.

**Go to Live:** (Available when listening to SiriusXM channels live, or MyMix.) If you are listening to SiriusXM, and are not listening live, pressing Go to Live will jump to live. If you are listening to MyMix, pressing Go to Live will exit MyMix and play the channel live.

TuneStart

TuneStart plays the current song from the beginning when you tune to a music channel. TuneStart is disabled by default, or if you had previously enabled TuneStart for your SiriusXM streaming account, it will be enabled on the Encore+.

**NOTE:** Certain music channels are not eligible for TuneStart due to the way in which they are broadcast. While these music channels can be saved as smart favorites, TuneStart will not occur for these channels.

To Enable or Disable TuneStart

1. While in the SiriusXM app press the **Tune Knob** to highlight Setup. Press the **Tune Knob** to select.

2. Turn the **Tune Knob** and highlight **SiriusXM Account** and press the **Tune Knob** to select.

3. Turn the **Tune Knob** and highlight **TuneStart** and press the **Tune Knob** to enable or disable **TuneStart**. A checkmark in the TuneStart box indicates that TuneStart is enabled.
Enter Your SiriusXM Streaming Account Information

The Encore+ requires your SiriusXM streaming username and password to connect to SiriusXM. If are not yet subscribed to SiriusXM, go to siriusxm.com/streaming or call 866-635-2349. When subscribed, you will be provided with your account username and password.

1. While in the SiriusXM app turn the Tune Knob to highlight Setup and press the Tune Knob to select. Turn the Tune Knob to highlight SiriusXM Account and press Tune Knob to select.

2. Username will be highlighted. Press the Tune Knob. Enter each character in your SiriusXM streaming username and press the Tune Knob to select the character. When complete press the Enter Button (the Mint Context Sensitive Button on the top of the radio). Your username is case sensitive.

3. Turn the Tune Knob to highlight Password and press the Tune Knob to select. Enter each character in your password and press the Tune Knob to select the character. When complete press the Enter Button (the Mint Button). Your password is case sensitive.

4. The Encore+ will connect to SiriusXM and confirm the username and password you entered. If correct, “SiriusXM credentials accepted” will be briefly displayed.

The installation is complete.
## Encore+

**Dimensions:** 13.5 in (W) x 6 in (H) x 9.6 in (D)  
343 mm (W) x 152 mm (H) x 244 mm (D)

**Weight:** 8.5 lbs (1.36 kg)

## Power Adapter

**Input:** 100-240 VAC, 50/60 Hz, 0.2 A  
**Output:** 18 VDC, 2.2 A

## Remote Control

**Dimensions:** 1.77 in (W) x 5.53 in (H) x .75 in (D)  
45 mm (W) x 140 mm (H) x 19 mm (D)

**Weight:** 2.2 oz (63 g)

**Battery:** AAA

## Audio

**Headphone:** 3.5 mm diameter mini stereo jack

**Line in:** Left and right stereo RCA jacks

**Line out:** Left and right stereo RCA jacks

**USB Audio:** Standard USB jack (supports stereo)
## Detail Streaming Support Protocols

### Supported Audio Codecs
- MP3
- AAC
- FLAC
- LPCM/WAV/AIFF
- ALAC
- WMA, WMA9
- Ogg Vorbis

### Supported Playlist
- ASX
- M3U
- PLS
- WPL

### Supported Container Formats
- WAV
- M4A
- OGG
- AIFF

### Supported Protocols
- SHOUTcast
- HTTPS
- WMA streaming
- RTSP/SDP
Detail Audio Codec Support

Supported MP3 encoding parameters

- Sampling rates [kHz]: 32, 44.1, 48
- Resolution [bits]: 16
- Bit rate [kbps]: 32, 40, 48, 56, 64, 80, 96, 112, 128, 160, 192, 224, 256, 320, VBR
- Channels: stereo, joined stereo, mono
- MP3PRO playback
- MP3 File extensions: *.mp3
- Decoding of ID3v1, ID3v2, MP3 ID tags including optional album art in .jpeg format up to 2 megapixels
- Gapless MP3: Playback is gapless if the container provides LAME encoder delay and padding tags.

Supported Vorbis encoding parameters

- Sampling rates [kHz]: 32, 44.1, 48
- Resolution [bits]: 16
- Nominal bit rate [kbps] (quality level): 80 (Q1), 96 (Q2), 112 (Q3), 128 (Q4), 160 (Q5), 192 (Q6),
- Channels: stereo
- The audio player supports reading of Vorbis content stored in Ogg containers. Supported file name extensions: *.ogg and *.oga.
- The audio player supports decoding of Vorbis comments.
  NOTE: There is no specification for tag names. The system relies on the OSS implementation.
- Tag names decoded: TITLE, ALBUM, ARTIST, GENRE.
- Binary data (e.g. for album art) is not supported.
- The audio player supports gapless Vorbis playback.

Supported FLAC encoding parameters

- Sampling rates [kHz]: 44.1, 48, 88.2, 96, 176.4, 192
- Resolution [bits]: 16, 24
- Channels: stereo, mono
- The audio player supports reading of FLAC content stored in native FLAC containers. Supported file name extensions: *.flac
- FLAC comments and ID tag support:
  - The audio player supports decoding of FLAC comments.
  NOTE: There is no specification for tag names. The system relies on the OSS implementation.
Encore+ User Guide

Detail Audio Codec Support

• Tag names decoded: TITLE, ALBUM, ARTIST, GENRE.
  
  **NOTE:** ID3v2 tags for native FLAC and FLAC containers are out of standard but should be supported if placed at the beginning of a file, see the FLAC-FAQ.

• Gapless FLAC

**Supported Uncompressed LPCM, WAV, AIFF encoding parameters**

• Sampling rates [kHz]: 44.1, 48, 96, 192
• Resolution [bits]: 16, 24
• Channels: stereo, mono
• Gapless LPCM, WAV, adnd AIFF
• Supported file name extensions: *.wav,*.aiff, *.aif. (AIFF-C not supported)
• The audio player supports extraction of INFO chunks in WAV containers for the following metadata tags: TITLE, ALBUM, ARTIST
• The audio player supports reading of uncompressed LPCM content stored in AIFF containers.
• Support of ID3 chunks in AIFF containers

**Supported AAC (AAC-LC /HE-AAC/HE-AAC v2 ) encoding parameters**

• Sampling rates [kHz]: 32, 44.1, 48, 96
• Resolution [bits]: 16
• Bit rate [kbps]: 8, 16, 24, 32, 40, 48, 56, 64, 80, 96, 112, 128, 160, 192
• Channels: stereo, mono
• The audio player supports reading of aac content stored in single stream aac files and mp4 containers. Supported file name extensions: *.aac, *.m4a
  
  **NOTE:** m4b containers are supported for playback only; bookmarks, chapter markers, hyperlinks, images and other metadata embedded in m4b containers are not supported.
  
  **NOTE:** Single stream aac files and mp4 containers support ID3 tagging, hence extraction of that metadata is covered by extraction of ID3 tags for mp3 content.

• AAC ID3 tags support

• The audio player supports decoding of ID3v1 and ID3v2 tags in containers
  
  • The audio player supports decoding of AAC comments.
  
  **NOTE:** There is no specification for tag names. The system relies on the OSS implementation.
  
  • Tag names decoded: TITLE, ALBUM, ARTIST, GENRE.

• Gapless AAC: Playback is gapless if the M4A container provides encoder delay and padding information according to iTunes tags, or encoder delay according to Nero tags.
Supported WMA encoding parameters

- Sampling rates [kHz]: 32, 44.1, 48
- Resolution [bits]: 16
- Bit rate [kbps]: 48, 64, 96, 128, 192
- Channels: stereo, mono
- The audio player supports reading of WMA content stored in native WMA files. Supported file name extensions: *.wma
- The audio player supports extraction of ASF metadata from native WMA files.

Supported ALAC encoding parameters

- Sampling rates [kHz]: 44.1, 48, 88.2, 96, 176.4, 192
- Resolution [bits]: 16, 24
- Channels: stereo, mono
- Supported ALAC containers and file extensions
- The audio player supports reading of ALAC content stored in mp4 containers. Supported file name extensions: *.m4a
- ALAC ID3 tags support
- The audio player supports decoding of ALAC comments.
  
  NOTE: There is no specification for tag names. The system relies on the OSS implementation.
- Tag names decoded: TITLE, ALBUM, ARTIST, GENRE.
- Gapless ALAC
  
  NOTE: For correct gapless decoding, the container must provide correct encoder delay metadata (or no encoder delay at all!), which is different from lossy compression formats like AAC.
Environmental Information

Follow local guidelines for waste disposal when discarding packaging, electronic appliances, and batteries.

Your Radio is packaged with cardboard, polyethylene, etc., and does not contain any unnecessary materials.

**WARNING!** This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.
The user is cautioned that changes or modifications not expressly approved by Sirius XM Radio Inc can void the user's authority to operate this device.

This device complies with Part 15 of the FCC Rules:

1. This device may not cause harmful interference.

2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate Radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to Radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to Radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• To comply with FCC RF exposure compliance requirements, a separation distance of at least 20 cm must be maintained between the antenna of this device and all persons.

• This device must not be co-located or operating in conjunction with any other antenna or transmitter.
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Cloud Server terms and conditions

(i) The End User acknowledges that the Licensed Software was developed by StreamUnlimited Engineering GmbH (hereinafter referred to as “SUE”), and that SUE organizes and supports the cloud server, which is required to access the audio services (the “Cloud Server”).

(ii) The End User acknowledges that any use of the Licensed Software and any supported online music feature (e.g. Google Cast) or any other feature may involve a transaction to a Cloud Server, which could be the “Google App Engine”, operated and hosted by Google, Inc., USA, or any similar operated and hosted by a third party, and therefore SUE is not liable for any unauthorized access to this Cloud Server, and the data processed hereunder.

(iii) End User may only access the Cloud Server via subscription with the Licensed Product or in a manner otherwise approved by Grace Digital Inc.

(iv) Upon acceptance of the terms and conditions of the EULA the End User will be granted a non-exclusive, revocable, non-transferable, limited license to use the respective Cloud Server solely for the purpose of streaming content by means of the Licensed Software and the respective online music feature as embedded in the Licensed Product in accordance with the terms and conditions of the EULA.

(v) End User acknowledges and agrees that it does not have, nor will it claim any right, title or interest in the Cloud Server, data, applications, methods of doing business or any elements thereof, or any content processed on the Cloud Server.

(vi) The license of the End User to use the Cloud Server terminates with the abandonment of the ownership in the Licensed Product.
Data Processing for activation and auditing purpose

(vii) End User acknowledges that SUE is entitled to audit the proper use of the Licensed Software by the End User, in order to detect any illegal or otherwise irregular use of the Licensed Software (e.g. transfer of a copy of the Licensed Software to a non-licensed device), with appropriate means.

(viii) The Licensed Product may communicate with the Cloud Server during any operation, which generates certain data that are used to authenticate and to audit the legitimate use of the Licensed Software by SUE. This data processing is a feature, which does not infringe the interests of the End User in secrecy deserving protection, because SUE can invoke on its legitimate prevailing interests as owner of the intellectual property rights in the Licensed Software to audit the proper use.

(ix) Hence, End User acknowledges that the usage of the Licensed Software is monitored by SUE in a way that any operation by using the Licensed Product is logged by SUE by means of processing the product MAC addresses, the IP Address of the End User, the brand name, model name and firmware version of the Licensed Product, the Token (if applicable) and a timestamp regarding the transactions upon each access to the Cloud Server. By analyzing these data SUE can detect any misuse of the Licensed Software. The End User further acknowledges that SUE may store and process any data from such monitoring activities, analyze this data in the case of a strong suspicion of unlawful misuse of Licensed Software and also transmit the data in a non-personal related format to the respective developers of any supported features, provided that the suspicion of infringement by the End User is substantiated.

I) Revocation of the right to use the Licensed Software

(x) The End User acknowledges that the right to use the Licensed Software can be revoked by SUE, if the analysis of the monitored data indicates a strong suspicion of unlawful misuse of the Licensed Software, and that he receives an automated notification with the instruction to contact Grace Digital customer support. If the End User turns out to be the legitimate one, the customer support can enable again the Licensed Product for the End User.

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Grace Radio Station List

End User acknowledges that when using the Grace radio station list that the Grace servers identifies the user’s radio by means of processing the product MAC addresses, and a timestamp regarding the transactions in order to provide the radio the list of stations list. The End User acknowledges that Grace Digital may store and process any data from such communications activities in order to provide service to the user’s radios.

The Grace Radio stations list is maintained by Grace and some independent partners. We do not warrant or guarantee the access to a specific radio station for the life of the product as Grace Digital cannot control the radio station’s desire to be in the database or for a station’s ability to continue operations.

Other Third Party Service Providers

End User acknowledges that when using other 3rd party service providers on the Grace radios that those individual service providers may track the radio’s interaction with their 3rd party service. The End User acknowledges that Grace Digital does not manage, control or track usage of the radios when the end user is using 3rd party service providers. Additionally, while Grace Digital will do their best to ensure that each service is available on the Grace radio for the life of the product, Grace Digital cannot control nor is it connected to any service provider. Grace Digital cannot guarantee that service providers will continue to operate, or continue to make their service available on this device under the current terms offered by the various 3rd party service providers.
Important Legal Information

Important Notice: Required Subscription

Hardware and subscription sold separately, and activation fee required. Other fees and taxes may apply. **Subscriptions governed by SiriusXM Customer Agreement; see www.siriusxm.com. Service automatically renews into the subscription Package you choose (which may differ from the Package which arrived with the Radio), for additional periods of the same length, and automatically bills at then-current rates, after any complimentary trial or promotional period ends. You must call us to cancel at 1-866-635-2349.** Fees and programming are subject to change.

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Limited Manufacturer’s Warranty

- Your Internet radio is supported by a limited manufacturer’s warranty for product defects in material or workmanship that may be evident under normal use for 1 year from date of purchase from an authorized franchisee or dealer.

- The warranty stated herein is the only warranty applicable to this product. All other warranties, expressed or implied are hereby disclaimed and are limited by the written limited warranties contained herein. Except as provided herein, the manufacturer shall have no liability or responsibility to a customer or any other person or entity with respect to any liability, loss or damage caused directly or indirectly by use or performance of the product or arising out of any breach of this warranty, including, but not limited to, any damages resulting in inconvenience, loss of time, data, property, or profit or any indirect, special, incidental, or consequential damages, even if the manufacturer has been advised of the possibility of such damages.

- In the event of a product defect during the warranty period, return of the product and your sales receipt as proof of purchase date for your unit is required and shall, at the discretion of the manufacturer, result in: (a) correction of the defect by repair without charge for parts and labor; (b) replacement with the same or similar design; or (c) refund for the purchase price if purchased directly and returned within 30 days of purchase. All replaced parts / products, on which a refund may be made, become the property of the manufacturer. New or reconditioned parts / products should be warranted for the remainder of the original warranty period.

- The warranty does not cover: (a) damage or failure caused by or attributed to acts of God, abuse, accident, misuse, improper installation or improper maintenance, alteration, lightning or excessive voltage or current; (b) any repairs other than those provided by Grace Digital; (c) consumables such as fuses or batteries; (d) cosmetic damage; (e) transportation, shipping or insurance costs; (f) costs of product removal, installation, set-up, service adjustment or re-installation.

- Customers are responsible for any shipping costs related to product return, Grace Digital will pay for shipping of the refurbished or replacement radio to the customer to the contiguous United States. All other shipping charges are the customer’s responsibility.